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| **CONTACTS**

|  |  |
| --- | --- |
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|  | +97450290807 |
|  |  |
|  | Umm Salal Ali Doha Qatar |
|  |  |
|  | https://www.linkedin.com/in/ravi-kumar-a580a9115 |

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**Skills**

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| --- | --- |
|  | Great Team Player |
|  | Positive Attitude |
|  | Flexibility |
|  | Multitasking |
|  | Punctual |

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**Languages**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Hindi |  |  |  |
|  | English |  |  |  |
|  | Punjabi |  |  |  |

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|  | **Ravi Kumar** |  |
|  | **Waiter** |  |
|  | I am Ravi From Jammu, Graduated in Hotel Management With 2 Years Experience as Waiter, I love To Engaged With Guests and Learn New Cultures |  |

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| **Experience** |  |

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|  | **Waiter** |  |  |
|  | **Apparel Group Qatar (Sumo Sushi and Bentos)** | *18/08/2018- Now* |  |
|  | **Duties and Responsibilities** |  |  |
|  | * **Providing excellent wait service to ensure satisfaction**
* **Taking customer orders and delivering food and beverages**
* **Making menu recommendations, answering questions and sharing additional information with restaurant patrons**
 |  |  |
|  | **Waiter** | *27/11/2017- 10/08/2018* |  |
|  | **Laval Restaurant and Lounge**– Muscat, Oman |  |
|  | Laval Restaurant and lounge Located in Ghala Golf Muscat i Worked in Laval Restaurant and lounge and i Learn lots of Things about Hospitality |  |
|  | Duties and Responsibilities  |  |
|   |  ● Greetings Guests with Smile  ● Presenting Menu and Suggest Food and Beverages  ● Deliver high quality of service and standard ● Clearing Plates and Cutlery  ● Handling Cash and Bills  ● When needed, work within the bar Poor drinks/bear as well as stock the bar with bear, wine and spirits. ● Deliver clean dishes and glasses. ● Stock the stationeries with water, bread and cheese ● Keeping the buffet clean and tidy |  |

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|  |  **Team Member**  | *23/07/2017-20/11/2017* |  |
|  | **Kuwait Food Company** – Dubai, UAeDuties and Responsibilities |  |
|  | ● Primary responsibilities include taking orders, preparing food, assisting in resolving service issues, maintaining food-safety standards, and maintaining a clean, safe work and dining environment. |  |
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|  |  **Waiter** | *01/09/2016-15/07/20172* |  |
|  | Radisson Blu – Jammu, India |  |

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|  |  Radisson Blu Jammu, INDIA |  |
|  |  I work in Radisson Blu in Room Service as Waiter |  |
|  |  Duties and Responsibilities |  |
|  | ● Set tables, trays according to type of food ordered and the hotels service standards.● Performs opening and closing procedures established for the department.● Accurately records, pre-checks and picks-up all food and beverage orders.● Check in with guests to ensure satisfaction with each food course and/or beverages.● Responsible for cleaning and removing the trolleys/trays from guest rooms and corridor.● Serves guests their food and beverage in prompt, courteous manner as per the standard sequence of service.● Present physical and accurate check to guest and complete the payment process.● To be able to immediately monitor guest comments and pass on to your Superior, and be pro- active in solving problems whenever possible.● To have a full knowledge of the food & beverage items & their specifications, menu prices, recipes and style of service etc.● To have a thorough understanding and knowledge of all food and beverage items in the menu and the ability to recommend Food & Beverage combinations and also up sell alternatives. |  |
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|  |  **Waiter (Trainee)** | *15/11/2015-15-05 20162* |  |
|  | 1. **Months Industrial Training**
* Food and Beverages Service
* Front Office
* Food Production
* Housekeeping

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| **Education** |  |

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|  | **B. sc Hotel Management** | *2013– 2016* |  |
|  | **Pacific University Udaipur Rajasthan** |  |

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