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| **CONTACTS**   |  |  | | --- | --- | |  | raviseyal2017@gmail.com | |  |  | |  | +97450290807 | |  |  | |  | Umm Salal Ali Doha Qatar | |  |  | |  | https://www.linkedin.com/in/ravi-kumar-a580a9115 |  |  | | --- | |  | |  |   **Skills**   |  |  | | --- | --- | |  | Great Team Player | |  | Positive Attitude | |  | Flexibility | |  | Multitasking | |  | Punctual |  |  | | --- | |  | |  | |  |   **Languages**   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | Hindi |  |  |  | |  | English |  |  |  | |  | Punjabi |  |  |  | | |  |  |  | | --- | --- | --- | |  | **Ravi Kumar** |  | |  | **Waiter** |  | |  | I am Ravi From Jammu, Graduated in Hotel Management With 2 Years Experience as Waiter, I love To Engaged With Guests and Learn New Cultures |  |  |  |  | | --- | --- | | **Experience** |  |  |  |  |  |  | | --- | --- | --- | --- | |  | **Waiter** |  |  | |  | **Apparel Group Qatar (Sumo Sushi and Bentos)** | *18/08/2018- Now* |  | |  | **Duties and Responsibilities** |  |  | |  | * **Providing excellent wait service to ensure satisfaction** * **Taking customer orders and delivering food and beverages** * **Making menu recommendations, answering questions and sharing additional information with restaurant patrons** |  |  | |  | **Waiter** | *27/11/2017- 10/08/2018* |  | |  | **Laval Restaurant and Lounge**– Muscat, Oman | |  | |  | Laval Restaurant and lounge Located in Ghala Golf Muscat  i Worked in Laval Restaurant and lounge and i Learn lots of Things about Hospitality | |  | |  | Duties and Responsibilities | |  | |  | ● Greetings Guests with Smile  ● Presenting Menu and Suggest Food and Beverages  ● Deliver high quality of service and standard  ● Clearing Plates and Cutlery  ● Handling Cash and Bills  ● When needed, work within the bar Poor drinks/bear as well as stock the bar with bear, wine and spirits.  ● Deliver clean dishes and glasses.  ● Stock the stationeries with water, bread and cheese  ● Keeping the buffet clean and tidy | |  |  |  |  |  |  | | --- | --- | --- | --- | |  | **Team Member** | *23/07/2017-20/11/2017* |  | |  | **Kuwait Food Company** – Dubai, UAe  Duties and Responsibilities | |  | |  | ● Primary responsibilities include taking orders, preparing food, assisting in resolving service issues, maintaining food-safety standards, and maintaining a clean, safe work and dining environment. | |  | |  | |  |  |  |  | | --- | --- | --- | --- | |  | **Waiter** | *01/09/2016-15/07/20172* |  | |  | Radisson Blu – Jammu, India | |  | | |  | |  | Radisson Blu Jammu, INDIA | |  | |  | I work in Radisson Blu in Room Service as Waiter | |  | |  | Duties and Responsibilities | |  | |  | ● Set tables, trays according to type of food ordered and the hotels service standards.  ● Performs opening and closing procedures established for the department.  ● Accurately records, pre-checks and picks-up all food and beverage orders.  ● Check in with guests to ensure satisfaction with each food course and/or beverages.  ● Responsible for cleaning and removing the trolleys/trays from guest rooms and corridor.  ● Serves guests their food and beverage in prompt, courteous manner as per the standard sequence of service.  ● Present physical and accurate check to guest and complete the payment process.  ● To be able to immediately monitor guest comments and pass on to your Superior, and be pro- active in solving problems whenever possible.  ● To have a full knowledge of the food & beverage items & their specifications, menu prices, recipes and style of service etc.  ● To have a thorough understanding and knowledge of all food and beverage items in the menu and the ability to recommend Food & Beverage combinations and also up sell alternatives. | |  | |  | |  |  |  |  | | --- | --- | --- | --- | |  | **Waiter (Trainee)** | *15/11/2015-15-05 20162* |  | |  | 1. **Months Industrial Training**  * Food and Beverages Service * Front Office * Food Production * Housekeeping | |  | | |  |  |  |  | | --- | --- | | **Education** |  |  |  |  |  |  | | --- | --- | --- | --- | |  | **B. sc Hotel Management** | *2013– 2016* |  | |  | **Pacific University Udaipur Rajasthan** | |  | |